

## General Information

- Transit services provided will be curb to curb, assistance to the door is available if requested
- Vehicles are wheelchair accessible

### Ask Scheduler about Bike Racks

#### TICKET INFO

**Tickets may be ordered from Licking County Transit Service by calling 740-670-5185, option #1**

#### SERVICE FUNDED BY

- U.S. DOT Federal Transit Administration
- Ohio Department of Transportation
- Licking County Commissioners
- Licking County Board of Developmental Disabilities
- Licking County Job & Family Services
- Licking County Senior Citizens Levy
- Passenger Fares

#### NEW SERVICES

For upcoming service improvements, please visit our Transit Development Plan (TDP). The goal of the TDP is setting measurable and actionable goals and objectives to help LCTB establish its version to meet current and future transit needs within a defined timeframe. [www.lcats.org/documents](http://www.lcats.org/documents)

## Cancellations & No Shows

Individuals with No-Shows/Late Cancellations may be sanctioned or suspended from service according to the following guidelines :

**Cancellations** – When you cancel more than 2 hours before your scheduled pick-up time.

**No Show** – When you cancel with less than a 2-hour notice or are not available when the driver arrives to pick you up.

**First Occurrence:** If an individual has one No-Show LCT shall contact the individual and document the occurrence, at which time a 30 day time frame begins.

**Second Occurrence:** If an individual has a second No-Show within 30 days of the first No-Show, LCT shall mail a letter to the individual notifying them that a 3rd No-Show within 30 days of the 2nd incident will result in a review to determine if there is an abuse of the transit service which if found could result in suspension of the rider's eligibility to use the transit service for 10 calendar days.

**Third Occurrence:** If an individual has a 3rd No-Show within 30 days of the 2nd No-Show the circumstances regarding all of the occurrences will be reviewed. In the event of a suspension LCT shall take the following steps: Notify the individual in writing that LCT is suspending their service. The suspension will cite the basis of the proposed suspension and set forth the proposed sanction. And will provide written notification and guidance on the LCT Appeals Process.

#### TITLE VI PASSENGER RIGHTS

NO PERSON ON THE BASIS OF RACE, COLOR, OR NATIONAL ORIGIN WILL BE SUBJECT TO DISCRIMINATION IN THE LEVEL AND QUALITY OF TRANSPORTATION SERVICES AND TRANSIT RELATED BENEFITS. FOR INFORMATION REGARDING THE PROCEDURES ON FILING A TITLE VI COMPLAINT, PLEASE CALL 740-670-5185.



### Licking County Transit Serves

**ALL OF LICKING COUNTY**

**Open to the General Public**

**To Schedule a Ride**

**Call Licking County Transit:**

**740-670-5185 (local) or**

**1-800-350-7071 (toll free)**



**Large print and audio format of this document are available upon request by calling 740-670-5185**

## Fares

### RESERVATIONS

#### Scheduling hours

7:00 am-1:00 pm

Monday-Friday

General Public—\$4.00

\* Elderly & Disabled—\$2.00

1st child with adult—Free

Additional Children with adult—\$1.00

\*\* Age 7-12 traveling alone—\$4.00

Trips provided as schedule permits

### EXACT CHANGE OR TICKETS IS REQUIRED

\* Elderly (age 65+) may be asked to show proof of age or Medicare card. Disabled riders must be enrolled in Licking County Transit Services Elderly & Disabled Half Fare Program.

\*\* A parent must make reservations for children ages 7-12 traveling alone.

### ADA SERVICES

SERVICE IS ACCESSIBLE TO PERSONS WITH DISABILITIES. ALL SERVICES COMPLY WITH AMERICANS WITH DISABILITIES ACT. FOR INFORMATION REGARDING THE PROCEDURES ON FILING AN ADA COMPLAINT, PLEASE CALL 740-670-5185.

**LCT has a one-step policy for wheelchair assistance.**

## Service Hours

### SERVICE HOURS

Monday—Friday

5:00 am—8:00 pm

Saturday

6:00 am—6:00 pm

- **Remember to call early on Friday for Saturday and Monday service.**

### SERVICE NOTES

- **Service provided on first come first serve basis**
  - Vehicle may arrive 15 minutes before or after your scheduled pick up time. Please be ready!
  - Trips can be taken up to a maximum of 2 weeks from date of call
  - Driver will wait 3 minutes
  - Passengers must cancel trips 2 hours before scheduled pick up times
  - No Shows will be documented
  - No show return trip will be cancelled
  - Closed New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas.
- \*If the holiday falls on a Saturday, the holiday will be observed on Friday. If the holiday falls on a Sunday, it will be observed that Monday.
- Local media will announce severe weather service closures.

## Rules

- Wear your seatbelt
- Remain seated at all times
- While riding, your driver is responsible for assuring the safety and comfort of all passengers.
- Please respect the driver and other passengers. Any passenger who exhibits prohibited behavior could lose riding privileges.
- Drivers ARE NOT permitted to enter home or office
- No smoking, eating, gum chewing, open containers or tobacco use
- No playing of radios, electronic devices without headphones
- **No noisy, disruptive, or mean behavior. Be nice to your fellow citizens.**
- No weapons or dangerous materials
- No pets, except service animals
- No drugs or alcohol
- Shopping bags and Carry-ons are limited to what passenger can hold safely
- Personal Care Attendant (PCA) is someone identified to help those with disabilities. The PCA rides free.
- Car seats to be provided by passenger

